



**LEGAL INFORMATION**

**Hydra iT**

TECNOLOGIAS DE INFORMAÇÃO  
E CONTEÚDOS, LDA



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## TERMS AND CONDITIONS GUIDE TO THE NEW DATA PROTECTION REGULATION

### Privacy Statement

Your privacy is important to us. Hydra IT - Technologies and Information Systems and Content, LDA is providing you this warning to describe and explain our information gathering practices and the choices you can make about how your information is collected and used.

### The Information we collect and how we collect it

Personal information such as your name, email, company and position are obtained only when voluntarily sent.

Technical information, such as details about your device and IP address, can be obtained by the use of some other technologies that are related with Google or Facebook especially for remarketing.

Hydra iT collects this information in several ways:

- Through registration, surveys and other forms online;
- By providing technical support, live-chat or service information;
- Through the process of maintenance and updating of our services;
- Through automated means such as cookies;
- Through your interest in Hydra iT service advertisements placed on third party sites.

Personal data or other data collected online can also be combined with the information you have provided us through other sources, such as event registration, webinar, among others. The information you provide will be associated with the relationship that Hydra iT has with you or with your organization.

### Terms and Conditions of the Marketing Permit Service

The data provided are the responsibility of Hydra IT - Technologies and Information Systems and Content, LDA, headquartered at AVENIDA ROBERT SMITH CENTRO DE SERVICOS DOMUS QUALITAS No. 31 4715-249 - Braga, registered at the Commercial Registry Office under the single number of registration and corporate entity 507819306, which operates in the area of Technologies and Innovation.



## Access and Users

Access to the website [www.hydra.pt](http://www.hydra.pt) of Hydra IT - Technologies and Information Systems and Content, LDA implies the full and unreserved acceptance by the user of all the Terms and Conditions. By consulting, using or downloading the content of the site, you are agreeing to comply with the conditions of use.

## Modifications

In order to improve the characteristics and contents of the site, Hydra IT - Technologies and Information Systems and Content, LDA reserves the right to temporarily modify, extend or suspend the presentation, configuration, technical specifications, contents of the website, at any time, unilaterally and without prior notice to the user.

## Terms of Use

The user undertakes to make good use of the contents and services of the website that can never be used for illegal activities or that may be contrary to public order or national defense.

The user is authorized to view all the information contained in the site, as long as the said contents are for their exclusive use and are not later assigned to third parties.

## Web server logs

In the process of administering this website, we maintain and track usage through Web server logs. Web server logs provide information such as which types of browsers are used to access our website, which pages receive high traffic, and the time of day in which our servers experience a significant load.

We use this information to improve the navigational capabilities of our website. Anonymized or aggregated forms of this data can be used to identify future features and functions to be developed for the site and to provide better customer service.



## Cookies

Certain technologies, called “cookies”, may be used to provide information from a website. A cookie is a piece of data that a website can send to your browser and store it on your system. Some pages on our site use cookies that help you navigate and use the website. Other pages on the website may set cookies to collect aggregate usage information that we use to improve the functioning of the website. Cookies can also be used on our website to remind you of certain choices you make, such as your geographic region or otherwise.

## How we use your information

Hydra IT - Technologies and Information Systems and Content, LDA may use your personal information to:

- Comply with application requests and online services;
- Help us personalize the most relevant content for your interests;
- Notify about important news about Hydra IT services;
- Notify about new products and services, product updates, technical support issues, events and special offers that we think may be of interest to you;
- Prevent and detect fraud or other prohibited or illegal activities;
- Protect the security and integrity of the website.

## Intellectual and Industrial Property

The intellectual and industrial property rights contained in the website, its graphics and computer codes, as well as trade names, trademarks and distinctive signs are the property of Hydra IT - Technologies and Information Systems and Content, LDA.

Any reproduction, distribution, commercialization or modification of content that has not been expressly authorized by its owners constitutes a violation of intellectual and industrial property rights protected by law.



## Limitation of Responsibility

Hydra IT – Tecnologias e Sistemas de Informação e Conteúdos, LDA does not guarantee or be responsible for damages and losses of any nature that result from the following circumstances:

- Lack of website operation or page malfunction;
- Uselessness, inadequacy or invalidity of the services and contents offered in the site in function of the results and expectations of the user;
- Existence of viruses or programs on the user's computer.

Hydra iT shall not in any circumstances, including negligence, be liable for loss of business, access, benefits, data and indirect, special or consequential damages resulting from the access or use of the website services, or which are otherwise within its scope.

Hydra iT avoids unauthorized access or disclosure and maintains accuracy of data to ensure appropriate use of information, physical implementations, electronic procedures, and to protect the information we collect online. We use SSL in the domain, encryption technology when collecting or transferring sensitive data.

## Jurisdiction and Applicable Law

The conditions of access and use of this site are governed exclusively by Portuguese law.

Hydra iT and the user understand that the negotiated way is the preferred way to resolve doubts, disagreements or disputes of any nature that arise regarding the interpretation or execution of legal or contractual provisions applicable to their relations, including breach of obligations of the parties.

## How to Contact Us

If you have comments or questions about this Privacy Statement, you can send us an email to [comercial@hydra.pt](mailto:comercial@hydra.pt)

You can also contact us by phone: +351 253 200 320 or through the following address:

Robert Smith Avenue Domus Qualitas Services Center nº 31 4715-249 Braga



Our approximately 70 Hydra iT's employees are committed to raise the Digital Transformation of your Business.

Hydra iT

Hydra iT makes a commitment to excellence in the markets and sectors where it operates.

We are inspired to provide a good quality service to our Customers, generating value for its Shareholders and Professionals.

We bring Technology to everyone and we are aware of our role in society. We create strong ties with the communities where we are inserted.

H



**THINK LESS, ENJOY MORE**

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